“Ticket to Ride”

This patient safety pearl comes from Salem Hospital. Drawing on a good idea shared by an [Arizona] hospital, Salem has developed a “Ticket to Ride.” Intended to provide immediate critical patient safety information to accompany patients leaving the unit for any reason, the registered nurse caring for the patient can complete the document quickly. It helps assure that the transporters and providers unfamiliar with the patient will have important information readily available should problems arise or the patient be away from the unit longer than expected. The document identifies allergies, fall risk, and any special needs such as impaired senses, O₂, and positioning needs.
<table>
<thead>
<tr>
<th>Date:</th>
<th>Time:</th>
<th>Destination:</th>
</tr>
</thead>
</table>

**Allergies**
- NKA
- Yes - See Band

**Fall Risk**
- N/A
- Assistance Needed
- Close Observation

**Special Needs**
- N/A
- Confused / Dementia
- Other
- SNI
- Language

**Hearing**
- N/A
- Hearing Aid
- Rt
- Lt

**Vision**
- N/A
- Glasses
- Contacts
- Blind

**Isolation**
- No
- Yes
- Reason:

**Oxygen Needs**
- None
- Continuous O₂ @
- SaO₂ Target
- Via:
  - Nasal Cannula
  - Mask
  - Ambu Bag
  - E T-Tube
  - Trach
  - Suction catheter kit with saline sent
  - Chest Tube
  - Other

**Position**
- Supine
- Seated
- HOB at:
  - 30 deg
  - 45 deg
  - 90 deg
  - Other

**Pain / Behavior Management**
- None
- Last pain med @
- Last sedation @

**Monitoring**
- SaO₂
- Cardiac rhythm
- BP
- IV Pump(s)
- Rate @
- Other

**Unit RN**

**Transporter**

**RETURN TRIP:**
- Status Unchanged
- Changes in Status (Explain / Actions)

**Recorder (Print Name)**

**Transporter (Print Name)**
Instructions for Completing the Document.

The purpose of this document is to communicate the main safety points during transportation of patients between departments. Maximize safety by using these details for all patients leaving the unit for diagnostic testing or surgery.

1. The Unit Clerk places the Ticket to Ride on the inside cover of the chart at the time the physician order is taken off. Secure the Ticket with a rubber band, yet protect the patient’s privacy by placing the ticket on the inside cover.

2. The nurse receives confirmation of the test on the chart/copy of physician orders. It is wise and advised to begin filling out this form as soon as possible.

3. The nurse identifies the patient, their MR#, the date, time (if known) and destination for the test. If the time is unknown the transporter records details when the patient is picked up from the nursing unit.

4. The nurse checks for allergies.

5. The nurse checks or lists special needs.

6. The nurse identifies oxygen needs.

7. The nurse checks the optimal position for patient safety.

8. The nurse records last medications used for pain or behavior.

9. The nurse identifies physician ordered monitoring devices.

10. The nurse prints on signature line and leaves phone number of cell or unit.

11. Transporter prints name in designated area.

12. Diagnostic crew records status as unchanged or changed, note actions taken and print name when change observed.

13. Transporter checks appropriate boxes and prints name to confirm completion of trip.

14. The nurse / Unit Clerk places document in the Patient Care Notes section of the chart.

Note:
To obtain the “Ticket to Ride” document in Word format please contact Leslie Ray at 503-224-9227 OR leslie.ray@oregonpatientsafety.org